

OUR TECHNICAL MEASURES

To secure your data, we have taken the following measures:



Quarterly external pen & hack testing



DDoS protected server environment, HTTPS only



SOC2 certified datacenter



ISO27001, ISO9001, NEN7510 certified hosting

OUR PROCEDURAL MEASURES

To safeguard the security of the collected/used data, several processes have been implemented:



Backups are destroyed after 2 weeks



Pseudonymised mail addresses upon ending anonymous dialogues



Compulsory privacy policy per Dialogue

YOUR JOURNEY TO GOOD PRIVACY

Within your company there should be a privacy policy. Therefore certain documents must be in place before your privacy officer will allow you to use our software. The most common documents are:



1. Purpose of the collection of data Clear description of data collection, usage and its necessity



2. Classification of data
Sensitivity analysis regarding
collected and used data.
Transparancy of
classifications of data



Assessment (PIA)
Description of participants'
privacy risks and
necessity of privacy
sensitive information

3. Privacy Impact





Agreement (DPA) Covers mutual responsibilities in the process of using and processing data

for the described goal

4. Data Processing





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